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Message Text

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PAGE 01 NAIROB 04263 181007Z
ACTION CA-01

INFO OCT-01 AF-10 ISO-00 MMO-04 PER-05 ABF-01 /022 W
----------040124 190012Z /66
R 171411Z MAR 78
FM AMEMBASSY NAIROBI
TO SECSTATE WASHDC 6028

UNCLAS NAIROBI 4263

FOR AF/EX/PSO

FOR CA-RON SOMERVILLE M/MO HARRY JONES AND
PER/FCA/JO - MIKE DURKEE

E.O. 11652: N/A
TAGS: CGEN, APER, ABUD
SUBJ: USE OF TEMPORARY EMPLOYEES IN CONSULAR FUNCTIONS

REF STATE A-916 AND 036833

1. AUTHORIZATION IS REQUESTED FOR ONE PIT POSITION FOR THE CONSULAR SECTION DURING THE PERIOD JUNE 1 THROUGH SEPTEMBER 30.

2. THERE ARE ONLY TWO AMERICANS IN THE NAIROBI EMBASSY CONSULAR SECTION AND THREE LOCAL EMPLOYEES. THE SECOND AMERICAN POSITION IS ROTATIONAL AND THE OFFICER FILLING THE POSITION DURING THE SUMMER WILL BE QUITE INEXPERIENCED IN THE JOB. THE MONTHS OF JUNE THROUGH SEPTEMBER ARE EXTREMELY BUSY WITH AN INCREASED LOAD OF AMERICAN TOURISTS PLUS LARGE NUMBERS OF APPLICANTS FOR STUDENT VISAS FOR THE FALL TERM. IN JUNE-SEPTEMBER 1977 THIS OFFICE HANDLED 70-100 CONSULAR CASES OF ALL TYPES A DAY, VERSUS SOME 30 CASES A DAY THE REST OF THE TIME.

3. SINCE THE CONSULAR AREA IS VERY SMALL, CRWOD CONTROL
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IS DIFFICULT BUT IT IS FELT THAT AN EXTRA PERSON WORKING IN THE WAITING ROOM AND OUTSIDE IN THE FOYER WOULD BE OF GREAT ASSISTANCE. WE WOULD TRY TO SEPARATE THE AMERICANS FROM THE ALIENS AND THE USC WOULD RECEIVE THE ATTENTION AND RAPID SERVICE HE HAS COME TO EXPECT FROM AN EMBASSY.

4. THE OCCUPANT OF THE PIT POSITION WOULD BE GROOMED TO

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ANSWER VERY GENERALIZED QUESTIONS, ANSWER GENERAL TOURIST
AND TRAVEL INQUIRIES, REVIEW PASSPORT APPLICATION AND
AMENDMENT FORMS AND ACCEPT CITIZEN REGISTRATION FORMS.
THE MORE COMPLICATED ASSISTANCE CASES WOULD OBVIOUSLY BE
REFERRRED TO A CONSULAR OFFICER.

5. REMAINING TIME WOULD BE SPEND BY THE EMPLOYEE GOING
OVER WITH STUDENT VISA APPLICANTS EXPLAINING THE REASONS
FOR THEIR REFUSALS AND ASSISTING IN CORRECTING THEM
IF THEY ARE ONLY TECHNICAL MISTAKES.

6. IT SHOULD BE EMPHASIZED THAT THE CONSULAR OFFICERS'
DECISION MAKING AUTHORITY AND RESPONSIBILITY TOWARD HIS
CLIENTS WOULD IN NO WAY BE EILUTED OR DELEGATED.

7. IT IS PLANNED TO USE THE DEPENDENT OF AN OFFICIAL
AMERICAN.
BLANE

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NNN

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